

# Portal Guide – Donor Advised Fund Edition



Welcome to the online portal for Vermont Community Foundation fundholders. From here you can access detailed fund information, including your fund balance and fund statements, review the gifts and grants you have made, and recommend new grants.

If you need assistance or have any questions, please contact philanthropy@vermontcf.org

If you have any questions that are not addressed in this handbook, please feel free to reach out with suggestions or recommendations for how this process can be made more clear.

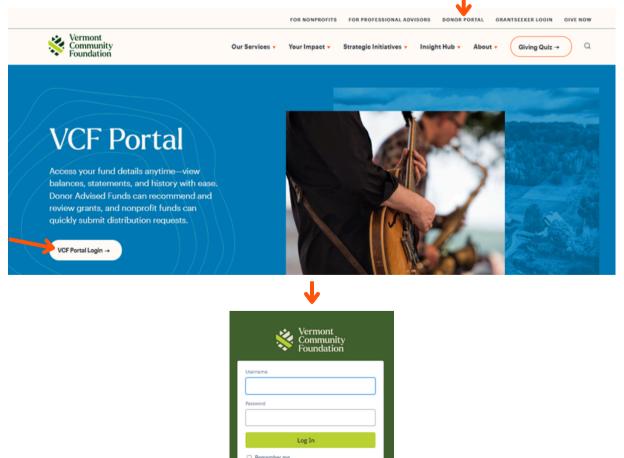
Instructions and helpful tutorial videos can be found at <u>vermontcf.org/donor-portal-resources</u>

Explore the portal with this portal orientation video tour.

#### How to Log In

There a few ways to access the portal at any time:

- Go to vermontcommunityfoundation.my.site.com/login
- Visit <u>vermontcf.org/donor-portal</u>, or click on Donor Portal in the top right-hand section of any page on our website. Then click on the login button.





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### Setting Up Your Portal Account & Password Requirements - Follow along with this video tutorial

When opening a fund, you will share an email for correspondence, this will also be your username for accessing the portal. You will receive an email, to the email address we have on file, providing your login link and inviting you to set your password.

When you set up your password, the following security requirements apply:

- 8 or more characters
- A combination of letters and numbers
- Must be changed every 180 days

#### Forgotten Password - Follow along with this video tutorial

If you have forgotten your password, click on "Forgot Your Password?" on the portal login page and enter the email address you have on file with the VCF in the "Username" field.

Vermont Community Foundation	Vermont Community Foundation
Username	Forgot Your Password
Password	To reset your password, enter your username. Username
Log In	1
Remember me	Cancel Continue
Forgot Your Password?	Cancel
Vermont Community Foundation employee? Log In	

Check your inbox for an email from info@vermontcf.org. If you don't see it within a few minutes, check your spam or promotions folders. Open the email and click the password reset link. When the portal window opens, Click **Reset Password** to continue. Enter a new password. Click **Set Your New Password**, and you will be brought to your home page. Be sure to save your new password in a safe place for the next time you log in.

, 🛀 Vermont		Set Your New Password
Community Foundation Check Your Email	Vermont Community Foundation	Enter a new password for Make sure to include at least: 8 characters 1 letter
We've sent you an email with a link to finish resetting your password.	Reset your password?	1 number     New Password
Can't find the email? Try checking your spam folder. If you still can't log in, have us resend the email or contact your administrator.	Let's get you set up with a new password. Reset Password	* Confirm New Password
Return to Login		*=required
		Set Your New Password

If you still cannot log in, please contact philanthropy@vermontcf.org

### **Change Your Password & User Access**



If you're already logged in and simply want to update your password, you can do that too!

1. Click My Profile from the dropdown menu in the top-right corner of the page.

Vermont Community Foundation	Home	Funds 🗸	Grants	Gifts	Funding Opportunities	Get Support	Resources	Your Name Test 🔻	
								Home	
								My Profile	
								Logout	
							and the second se	10000	

- 2. Select Settings and Preferences.
- 3. Click Change Password.

Profile	My Settings
Settings & Pref	
	ACCOUNT DETAILS
	*• Required Information Cancel Save
	Account
	Username Email Address *
÷	Password Change Password

- 4. Enter your current password and the new password you would like to use.
- 5. Re-type the new password to verify.
- 6. Click Save.

Change My Password							
	You must adhere to the following part	ssword rules:					
	* Your password must be at least 8 cl	haracters long.					
	* Your password must include letters	and numbers					
	Current Password						
	New Password						
	Verify New Password						
			4				
			Cancel Save				

### Access for Other Users

If you'd like a family member or professional advisor (such as a tax advisor, attorney, or financial planner) to have access to your fund in the portal, please contact us. They can be set up with full or view-only access. You can also reach out anytime to have us remove someone's access.

### **Homepage Tour**

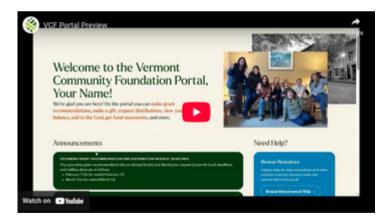


#### Homepage

Here's a quick preview of what your homepage looks like! You will find shortcuts to key actions, important announcements, access to tutorials and the support request form, contact information for the Philanthropy team, fund details, featured funding opportunities, and stories that highlight the impact of your giving.



To explore the homepage and see some of its features, check out this preview video:



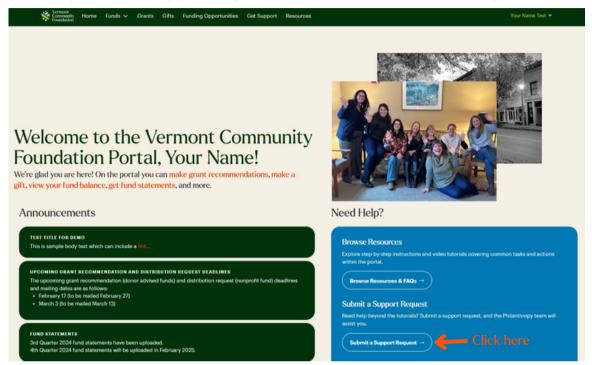
### How to Submit a Support Request



#### **Support Request**

You can submit a support request and contact our team of philanthropic advisors directly from the home page.

1. Start by clicking Submit a Support Request in the blue box under Need Help?



2. Enter the type of support you need under the Support Type dropdown and a description of your request.

### 3. Click Create Support Request.

Get Support					
Enter Request Details I	Below				
* Support Type					
None		:			
* Description					
		10			
		0			
	Create Support	Request			
▼ Show Filters Hide					
0 of 0 items				Q. Search this list	
Case Number v Submitted Date	<ul> <li>Subject</li> </ul>	✓ Case Type	~	Description ~	Status 🗸
No items to display.					

You'll find all your support requests, replies, and their status saved at the bottom of the page so you can refer back to them anytime.

### How to Make a Grant Recommendation



This is an exciting new feature on our portal! - Follow along with this video tutorial

1. Starting on the homepage, click the make grant recommendations link or find the "New Grant Recommendation" button on the fund or grants pages.



You can choose from four methods to select a grantee organization. Your options include:

- Search VCF Database: Search within our database of organizations previously funded by the Vermont **Community Foundation**
- Search Previous Grantees: Search from a smaller list of organizations that your fund has directly supported in the past
- Search GuideStar: Search a list of around 3 million registered nonprofits

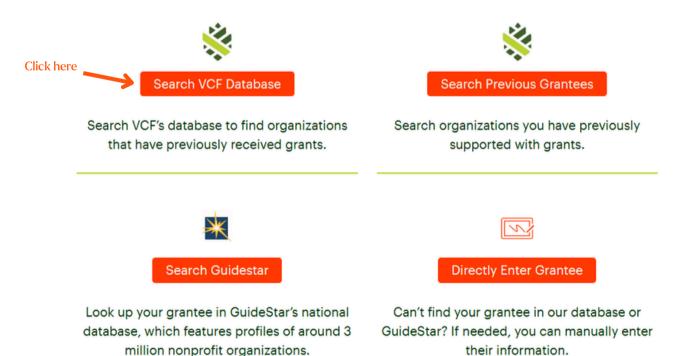
million nonprofit organizations.

Directly Enter Grantee: Use this method only if you cannot find your grantee through other means. Please ٠ double-check all details carefully to ensure accuracy!

Generally, we recommend using the VCF database search, as it provides prefilled details for easier data entry. Follow the instructions below to proceed with this method.

#### 2. Click the Search VCF Database button

Please indicate how you would like to select a Grantee Organization.





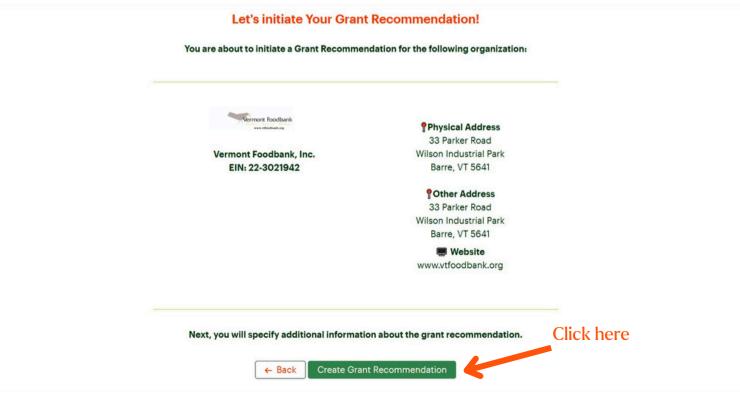
3. To search our VCF Database:

b

- a) Type the nonprofit you want to grant to in the search bar on the right side of the screen.
- b) Select it by checking the box on the left.
- c) Click Recommend a Grant in the green header button to move forward.

*	About: Use this to Instructions: Use Organization for	the search box to find an details or <b>Recommend a</b>	organization or browse the list below	. Check the box	based on VCF's database of previous gran to the left of an organization, then click t aphy. Click Reset to clear all filters.	
▼ Show	Hide rganization	Recommend a Grant			a	
1 of 1 item •	1 item selected			(	Q Vermont Foodbank	۲
🕑 Organi	zation	~	EIN	~	Address	~
	Vermont Foodbank		Vermont Foodbank, Inc. EIN: 22-3021942		<b>PAddress</b> 33 Parker Road, Wilson Industrial Park Barre, VT 05641	

4. Verify that the nonprofit you selected is correct, and then click **Create Grant Recommendation** in the green button.





5. Great news! The grantee information for Parts 1 and 2 is already filled in. Simply start with Part 3 and complete each section—make sure to select the fund you'd like to grant from, choose the purpose from the dropdown menu, and enter the grant amount in the designated field.

If you choose "Specific Project or Program' or 'Other' as the purpose, you'll need to provide more details. Finally, indicate how you'd like the grant to be recognized.

PART 1 Grantee Organization From details about the grantee organization below. Required fields are indicated by *.	
Organization Name*	Street Address*
Vermont Foodbank, Inc.	33 Parker RoadWilson Industrial Park
BN	Oh*
22-3021942	Barre
	State*
	VT
	Zp Code*
	5641
	1
Grantee Primary Contact Enter details about the grantee orimary contact below. Required fields are indicated by ". First Name"	Last Name*
John	Sayles
iter	(mail:
Chief Executive Officer	jsayles@vtfoodbank.org
	Phone*
Start with this section	802-477-4101
Grant Recommendation	
Enter details about your grant recommendation below. Required fields are indicated by *. Fund*	Date*
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fund"	
und* VCF DAF Fund	: Mar 3, 2025
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Indicate how this Grant should be recognized. Indicate how the should b	Mar 3, 2025     Anount*      S500.00     Make this a multi-payment

#### 6. Click Save and Next



7. Acknowledge you have read the agreed conditions by clicking the check box next to "I acknowledge and agree to the above statement." Then click **Submit**.

#### **Your Grant Recommendation**

PART 4 Acknowledgement Thank you for submitting a grant recommendation. Please read and agree to the following statements by checking the box below. Go back to make any changes.
AGREED CONDITIONS: By signing below, I attest that this grant will NOT:
<ul> <li>pay for goods, services, or any other material benefit for me and/or any member of my family. Material benefits include but are not limited to membership fees, dues, tuition, and auction items;</li> <li>pay for attendance/tickets to a charitable event, such as a gala, luncheon, or sporting event;</li> <li>be restricted or earmarked to benefit a specific individual;</li> <li>represent payment of any pledge or other financial obligation for me or any member of my family;</li> <li>support a political campaign and/or fund a lobbying communication that reflects the view of support or opposition to specific legislation;</li> <li>support a private non-operating foundation;</li> <li>support an organization for which I am, and/or a member of my family is, a paid employee. I attest that I/we only serve in a voluntary capacity.</li> </ul>
I understand final grant approval rests with the Vermont Community Foundation, whose charge it is to see that all distributions are within the legal parameters of advised fund grantmaking.

← Back 🛛 📀 Submit

Thank you for making a difference!

### **Other Methods to Select a Grantee Organization** (How to Make a Grant Recommendation Continued)

Vermont Community Foundation

We recommend selecting a grantee using the process outlined on the last few pages, which leverages our VCF database for streamlined data entry. However, you may also consider the three alternative options listed below.

• Search Previous Grantees: Search from a list of grantees you have funded in the past

<b>※</b>	Search Previous Grantees About: Use this tool to search for charitable organization Instructions: Use the search box to find an organization Show/Hide Filters: Click Show to search by keyword, su	or browse the list below. Check the bo	x to the left of an organization, then a	-	o Reset
▼ Show Hid	le -				
<ul> <li>View Organi</li> </ul>	zation O Recommend a Grant			-	
1 of 1 item • 0 ite	ms selected		(	Q Search this list	
Organizatio	n	EIN	~	Address	~
U Vermont C	community Foundation	Vermont Community Foundation EIN: 22-2712160		PAddress 3 Court Street Middlebury, VT 05753	

- Search GuideStar: Search a list of around 3 million registered nonprofits. Note: Not all organizations in GuideStar are eligible for grants through your DAF. If this is the case, someone from our team will reach out to you.
  - When using the search there are various options for filtering information by subject area, population served, and location. You do not need to make a selection in each option to complete your search.
    - If you know the name of the organization you are looking for, feel free to search with only the Search Term section used.
    - If you are exploring new organizations, feel free to use only the terms that apply to your interest areas.
  - Five results will be available at a time, to see more results you can click "load more results."

GuideStar's database of around 3 m	earch, hosted for you by the Vermont Community Four illion nonprofit organizations. ch term and filter, then click <b>Search</b> . For the best result		tions a	nd initiate grar	nts. Results are	sourced directly from
Inter Your Search Terms*  Sort By Relevance Sort Order Ascending	Subject Area Agriculture, fishing and forestry Arts and culture Community and economic development Education Environment	Population Served Academics Activists Adults Artists and performers Asian people	2 ×	State State Size Size Size Size Size Size Size Siz		Clear Search Terms     :

• **Directly Enter Grantee:** Use this method only if you cannot find your grantee through other means. Double-check all details carefully to ensure accuracy.



Easily access a comprehensive report of your grants anytime through our portal.

1. Starting on the Home page, click Grants in the header.

Vermont Community Home Fe Foundation	unds ∽ Gr	rants Gi	fts Funding Opportuniti	es Get Support	Resources	Your Name Test 🖛
			lick here			

2. View your full grant history here. Note: this list will include grants made from any fund that you can access.



#### Grant Recommendations - Unsubmitted & In Process

2 of 2 items										् Search this lis	K			
View	~	Fund	~	Organization	$\sim$	• ~	Amount	~	Date		Submitted By	$^{\vee}$	Statua	~
🗁 View/Edit		VCF DAF Fund		Vermont Community	Fo	Grant-123140		\$1,000.00	Mar 27, 2	025	Your Name Test		Unsubmitted	
🖿 View/Edit		VCF DAF Fund		Vermont Foodbank, In	ю.	Grant-121923		\$1,000.00	Mar 17, 2	025	Your Name Test		Unsubmitted	

#### Grant Awards & Disbursements

#### Awards Scheduled Disbursements Paid Disbursements

(	▼ Show Filters Hid	le	)												
	3 of 3 items									l	् Search this lis	L			
Ī	View	~	Fund	$\sim$	Organization ~	6	• ~	Amount	~ 0	Date		Submitted By	~	Status	~
	🗗 View		VCF DAF Fund		Vermont Community Fo.	-	Grant-121864	\$1,00	0.00 N	Mar 3, 20	)25			Approved	
	🗗 View		VCF DAF Fund		Vermont Community Fo.		Grant-121865	\$53	0.00 N	Mar 3, 20	025			Partially Paid	
	🗗 View		VCF Nonprofit Fund		Vermont Community Fo.		Grant-121866	\$10,00	0.00 N	Mar 3, 20	)25			Approved	

Thank you for your continued generosity and impact.



Unsubmitted Grants	Draft grant recommendations that have been started but have not yet been submitted to the VCF for review.
Grants in Process	Grant recommendations that have been submitted and are currently being reviewed or processed by the VCF. Note that if a grant recommendation is in the status of "Submitted" it is possible to recall the grant recommendation by clicking on it. You cannot recall grant recommendations that are in the status of "In Review," "On Hold," "Approved," or "Paid" within the Portal.
Grant Awards	Once the grant has been disbursed, the status will be updated to "Paid". If the grant has multiple disbursements, the status will be updated to "Partially Paid".

## How to Check the Status of a Grant or Submit an Unsubmitted Grant



Check the status of your grant recommendations, recall a grant recommendation, or submit an unsubmitted grant recommendation-all in just a few clicks! Start on the Home page and click Grants in the header.



Check your grant status on this page:

- Unsubmitted or in-review grants appear in the middle section.
- Approved grants appear in the last section at the bottom of the screen.

1. To submit an unsubmitted grant, click View/Edit on the left side of the screen for your unsubmitted grant.





Click here

1 of 1 item										Q. Search	this list				See the sta
View	~	Fund	~	Organization	~		~	Amount	~	Date	Submitted By	~ St	atus	~	
View/Edit		VCF DAF Fund		Vermont Foodbank, Ir	10.	Grant-121923			\$1,000.00	Mar 10, 2025	Your Name Test	Ur	submitted	K	l
View/Cancel		VCF DAF Fund 1		Vermont Foodbank, In	nc.	Grant-121923			\$1,000.00	Mar 17, 2025	Your Name Test	S	bmitted		1

Grant Awards & Disbursements

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3 of 3 items											Q. Search this list			
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D View		VCF DAF Fund		Vermont Community	y Fo	Grant-121865			\$530.00	Mar 3, 202	25		Approved	Ĵ
D View		VCF Nonprofit Fund		Vermont Community					\$10,000.00			_	Approved	

# How to Check the Status of a Grant or Submit an Unsubmitted Grant Continued



2. After clicking **View/Edit**, you will be brought to the details of the grant recommendation. Here you can:

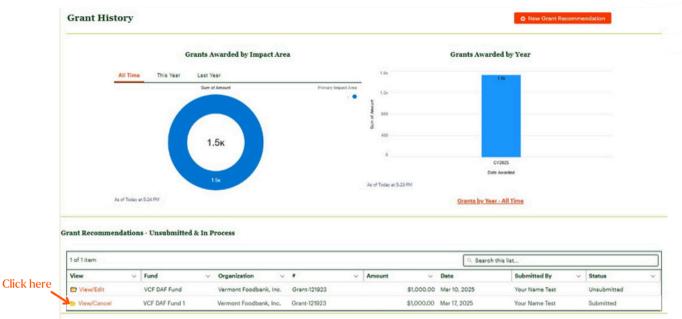
- Verify all information
- Make any necessary edits
- Choose to cancel the request or submit the grant

Home Funds v Grants Gifts Funding Opportunities Get Support Resources Grant Number: Grant-121923 Status: Unsubmitted Submitted Date: March 10, 2025 **Your Grant Recommendation** PART 1 **Grantee Organization** Enter details about the grantee organization below. Required fields are indicated by \*. Organization Name\* Street Address\* 33 Parker Road Wilson Industrial Park Vermont Foodbank, Inc. EIN City 22-3021942 Barre State' VT Zip Code\* 5641 PART 2 **Grantee Primary Contact** Enter details about the grantee primary contact below. Required fields are indicated by \*. First Name\* Last Name\* John Sayles Title\* Email\* Chief Executive Officer jsayles@vtfoodbank.org Phone\* 802-477-4101 PART 3 Grant Recommendation Enter details about your grant recommendation below. Required fields are indicated by \*. Fund\* Date\* VCF DAF Fund Mar 10, 2025 ÷ Grant Purpose\* Amount\* Capital Campaign ; \$1,000.00 Make this a multi-payment Indicate how this Grant should be recognized. Fund Recognition Preference\* Advisor Recognition Preference\* Fund Named O Advisor Named with Address Advisor Anonymous O Fund Anonymous Special Instructions (Optional) Submit the grant by clicking here **Cancel Request** 💾 Save as Draft 🗄 Save and Next Cancel the grant

by clicking here



Please Note: Once the status of a grant recommendation changes to "In Review" it cannot be recalled. 1. To recall a submitted grant, click **View/Cancel** on the left side of the screen of your submitted grant recommendation.



2. Click the **Recall Grant Recommendation** button at the top of the page.

Vermont Community Foundation	Home	Funds 🗸	Grants	Gifts	Funding Opportunities	Get Support	Resources		Your Name Test 👻
			-				Click here		
			Le	- Back			Rec	all Grant Recommendation	
							Rec		
							Gran	nt Number: Grant-121923	
							Stat	us: Submitted	
							Sub	mitted Date: March 17, 2025	
			Y	our	Grant Recor	nmenda	ation		

3. It will ask you to confirm that you would like to recall the grant recommendation. Click the **Recall Grant Recommendation** button again to confirm.

7	Recall Grant Recommendation	← Go Back
Click here		
	Grant Number: G	rant-121923
	Status: Submitte	d
	Submitted Date:	M 17 000

4. The status of your grant will change to Unsubmitted on the top right side of your page.

Vermont Community Foundation	Home	Funds V	Grants	Gifts	Funding Opportunities	Get Support	Pesources	
Foundation	Home	Funds 🗸	Grants	Gifts	Funding Opportunities	Get Support	Resources	
				- Back				
			_					
								Grant Number: Grant-121923
								Status: Unsubmitted
								Submitted Date, March 17 2025

# How to View Fund Details & Information



Our portal offers access to comprehensive information about your fund(s).

1. Starting on the Home page, scroll down and click on **View Fund Details**.

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Need Help?
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No items to disclay.

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Below are key terms you'll find on your detailed fund information page to help you better understand your grant and gift activity.

Fund Balance	Fund balance is updated when a grant recommendation is approved.
Total Grants Awarded	The total dollar amount of grants that have been made and approved from your fund (all time). Some of these grants may be paid in the future.
Total Number of Grants Awarded (Dollars)	The total number of all grants awarded from your fund, including paid and to-be-paid grants.
Suggested Grant Making Budget	A recommended annual grantmaking budget, calculated yearly, based on your fund's balance over the past 3 years <u>and</u> the spending policy associated with your fund. It is also called your "Spending Policy Calculation" on your Fund Statement. For most invested DAFs, the suggested spending policy is 3.5%. This figure is set and updated on an annual basis and will not reflect gifts in or grants out during the year.
Grants Awarded This Year	The total dollar amount of grants awarded from your fund in the current calendar year. Note: the chart will show awards from the past 5 years, and you can click the link below the chart to see Grants by Year - All Time.
Scheduled Disbursements	The total dollar amount of grant payments that are scheduled to be paid, but have not yet been completed. This may appear when you make multi-payment grants.
Grant Recommendations - Unsubmitted & in Process	The total dollar amount associated with the grant recommendations that are in process, but have not yet been approved. They may be drafts that are unsubmitted, or grant recommendations that are in the VCF queue to review and approve.



Total Gifts	The total dollar amount of contributions made to your fund (all time).
Total # Gifts	The total number of individual contributions received by your fund (all time).
Gifts This Year	The total amount of contributions received by your fund in the current calendar year. Note: the chart will show gift amounts from the past 5 years, and you can click the link below the chart to see Gifts by Year - All Time.
Gifts in Process	The dollar amount of contributions to the fund that have been initiated but are not yet fully processed.
Last Gift Date	The date of the most recent contribution to your fund.
Market Value History	A record of the fund's market value over time, reflecting changes due to contributions, withdrawals, and investment performance.
Quarterly Balances	The fund's balance at the end of each quarter, providing a snapshot of financial activity and growth over time.

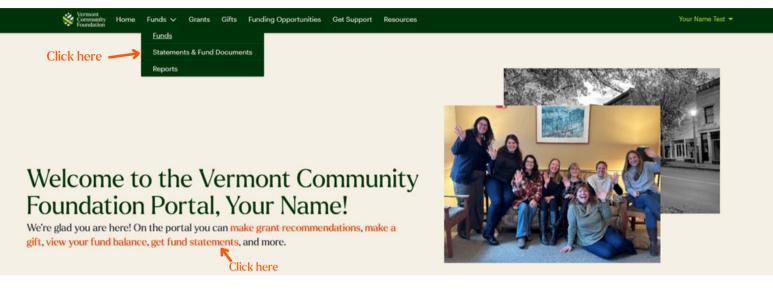
Find an explanation of more terms here: <u>vermontcf.org/explanation-of-terms/</u>

### How to View & Print Fund Statements



Easily access, download, print, or email your fund statements in just a few steps.

1. Starting on the Home page, click the **get fund statements** link or go to the **Fund** dropdown in the header and select **Statements & Fund Documents**.



2. Select your fund.



3. Select **Fund Statements** from the dropdown menu.

4. Access your statements—when posted by the VCF, you can download, email, or print them from this page.

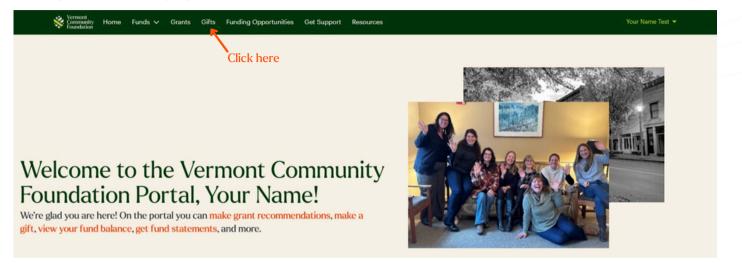


5. For a helpful explanation of terms on your fund statement, visit https://vermontcf.org/terms



Access comprehensive information about your gifts anytime.

1. Starting on the Home page, click **Gifts** in the header.



2. View your full gift history here. Note: if you are looking for gifts to a fund from other donors, you can find this in the Fund Details page under the "Gift History" tab.

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		Gifts by Type							Gifts by Year			
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	As of Today at 8.42 AM	27к			As of Too	ay at 8:42 AM	M		Posted Date <mark>'ear - All Time</mark>			
		27к			As of Too	ey et 8:42 AM	M	y Gifta by Y				
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▼ Show Filter of 5 items iew ♥ View ♥ View ♥ View ♥ View	rs Hide V Donor(s) Your Name Te Your Name Te	st st st	VCF DAF Fund VCF DAF Fund	One-time gift One-time gift	As of Too	<ul> <li>Payment</li> <li>ACH/Wir</li> <li>Stock</li> </ul>	Method	y Gifts by Y	ear - All Time h this list Date Mar 1, 2025 Feb 28, 2025	A	mount	\$10,000.0 \$5,000.0 \$1,500.0 \$10,000.0

Thank you for your continued generosity and impact.

### How to Review Funding Opportunities

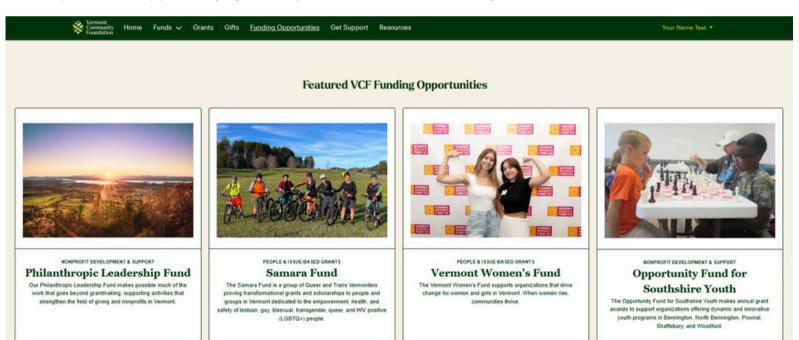
Vermont Community Foundation

Explore featured opportunities for collective giving and ways to make an impact by channeling your generosity where it is needed most.

1. Click on **Funding Opportunities** in the header to learn more.



2. Explore each opportunity by clicking on the funds that interest you most.



Note: Funding opportunities you see above may not be reflective of the most current opportunities active in your portal.

Thank you for exploring ways to make a difference in our communities!

### How to Make a Gift Online (Credit Card or Bank Transfer)



Your generosity fuels the causes you care about most. Here's how to make a gift online: 1. Start on the Home page and click the **make a gift** link.



2. Select the fund that you would like to make a gift to.



3. Click the Add to Fund button in the top right corner.

Commonative Foundation	łome Funds ∨ Gra	ints Gifts	Funding Opportunities	Get Support	Resources	Your Name Test 👻	Click here
🔆 VCF DAF Fund						<ul> <li>Add to Fund</li> <li>New Grant Recommendation</li> </ul>	
FUND TYPE	DATE FUND ESTABLISHED	D				As of ,	
Advised	February 24, 2025					Fund Balance	
						\$500,000	
	PURPOSE					Suggested Grant Making Budget	
	To support non profits!					\$17,500	

- 4. Choose whether your gift is one-time or monthly, enter your amount, and click click **Continue**.
- 5. Enter your donor information, then click **Continue** again to choose credit card or bank transfer (ACH).6. Follow the prompts to complete your payment securely.

VCF DAF Fund		VCF DAF Fund	VCF DAF Fund
You're makin	g a difference Monthly	Donor Information     One-time donation     \$500.00 USD	Choose Payment One-time donation \$527.45
Choose a one	-time amount	First Name * Last Name * Your Name Test	
\$500	\$100	Email *	my donation goes carectly to the vermonic Community roun
USD - \$ Other		Phone Number	
			Credit Card 📼 💳 😖
Choose an amount		Continue	Bank Transfer 🔤

Congratulations on making your gift! Thank you for making a difference!